

Ghana Health Service

P A T I E N T ' S C H A R T E R

CHARTER SUMMARY



Accessible, equitable and comprehensive quality health care



Respect to patient's choice in the decision of his/her healthcare plans



Protection from discrimination (based on culture, ethnicity, language, religion, gender, age and type of illness or disability)

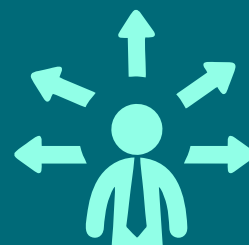
PATIENT'S RIGHT



Right to basic health care irrespective of background (geographical location)



Right to information (on medical condition)



Know alternative treatments (available) and other health providers



Know identity of caregivers (doctors, nurses, trainees, ancillary workers etc)



Right to consent or decline to participate in research study involving him/her



Right to confidentiality of information



Right to privacy (during consultation, examination and treatment)



Right to information regarding policies and regulations of the health facility



Complaint procedures



Prior knowledge of hospital expenditures before treatment



Right to personal safety and security at health facility

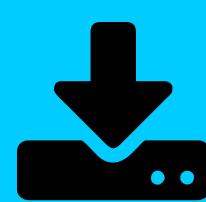
PATIENT'S RESPONSIBILITIES



Provide accurate information to healthcare providers



Seek additional information or clarification regarding treatment



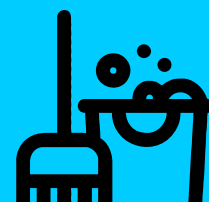
Comply with prescribed treatment



Inform caregivers of any anticipated problems in adhering to prescribed treatment



Acquire knowledge on preventive, promotive and simple curative practices



Maintain safe/hygienic environment



Obtain all necessary information (on management, treatment and financial implications)



Respect rights of other patients



Protect property of the health facility



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Bytes
www.penplusbytes.org